

Window Cleaning Contract

Service agreement — domestic & commercial

Company: _____

Date: ____/____/____

Address: _____

Ref: _____

The Parties

Window cleaner / business name:

Window cleaner address:

Window cleaner contact (phone / email):

Customer name:

Property address to be cleaned:

Customer contact (phone / email):

Domestic / Commercial:

Agreement start date:

Scope of Work

- External windows — front
- External windows — rear
- External windows — sides
- Window frames
- Window sills / ledges
- Doors and glazed panels
- Conservatory glass (sides)
- Conservatory roof
- Interior windows
- Excluded items (specify in notes)

Service & Price

Cleaning frequency (e.g. 4-weekly):

Day / window of days for cleaning:

Price per clean (£):

What the price covers:

Payment method(s) accepted:

Payment due (e.g. on day of clean):

Notice given before any price increase:

Terms

Cancellation & missed-clean policy: notice required to end this agreement; treatment of a clean the customer skips; charge (if any) where access is not provided.

Access: the customer is responsible for unlocked gates or codes, securing dogs, parking and access to water/power where needed.

Weather: exterior cleaning proceeds in normal weather including light rain; work is rearranged only in genuinely unsafe conditions (high wind, ice, storms).

Insurance & liability: the window cleaner holds public liability insurance. The window cleaner is responsible for damage they cause but not for pre-existing defects (e.g. cracked sealed units, rotten or painted-shut frames)

disturbed by careful cleaning. The customer should flag any windows known to be fragile.

Term & termination: this agreement runs until ended by either party giving the agreed notice.

Agreed & Signed

Notice period to terminate: _____ Window cleaner signature: _____ Date: _____

Customer signature: _____ Date: _____

